HIRE AN AI ASSISTANT
Zimply Product Sheet

Free up time and workplace joy in your company by acquiring a digital colleague that thrives on mundane, tedious, and repetitive tasks. Automate processes with AI and intelligent automation in a convenient monthly subscription at a fixed price.

Contact

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The Company

The price for a single-task AI assistant on an ongoing basis is 19,800 SEK per month.* If there is a need for multiple AI assistants, package pricing is available.

Pricing

To order one or more AI assistants, please get in touch with Zimply. Meetings can be scheduled directly on the website zimply.ai through the calendar or by contacting us via the web form.

Ordering

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Trial period and Contract

A three-month trial period with free termination. Upon agreed extension, a 24-month contract will be signed.

*Prices and other terms may be subject to adjustments. Refer to the zimply.ai Product Sheet updated: 2023-11-28.

Overview
An AI assistant is a software robot programmed to perform repetitive tasks and processes on a computer following a predefined set of instructions.

Specifications
The AI assistant is programmed and trained to mimic human behavior using various AI and intelligent automation technologies, such as Robotic Process Automation (RPA), Machine Learning (ML), Generative AI and Natural Language Processing (NLP).

Use Cases
Common applications for an AI assistant involve handling large datasets and repetitive tasks. Examples include accounting, invoicing, support, reporting, appointment booking, order management, email handling, and customer interactions. AI assistants are prevalent across various professional categories in most industries, often in areas like finance, sales, HR and customer service.

Technical Requirements
No specific technical knowledge or systems are required, only a computer (usually a virtual one that Zimply can provide if needed) and access to user accounts where the assistant will operate. The assistant can work in any system that a human can work in.

Security
The solution is GDPR-compliant. Data is processed in dedicated environments unless otherwise agreed upon. Internal policies are always followed.

Support and Management
Zimply ensures that the AI assistant performs the tasks it has been instructed to do. Daily monitoring is conducted, and in case of any issues or malfunctions, the systems raise alerts for prompt resolution. The assistant is trained to handle minor system changes, while significant alterations and new tasks initiated by the client incur additional costs.

Workflow

- Work meeting(s) where 2-8 hours are required from the client's side.
- Zimply programs/trains the AI assistant according to the agreed-upon job description, typically taking 1-3 months depending on complexity.
- The AI assistant performs tasks as per the job description.

Advantages and Alternatives

The most common alternatives to an AI assistant are building an internal function, using ready-made features in systems, or hiring an automation consulting firm.

The advantages of renting an AI assistant include:

- The AI assistant works at a fixed monthly price with no index increases during the contract period.
- Operation, management, and support are included.
- No startup fees, license costs, or consulting fees apply.
- No preliminary study is required.
- The solution is scalable with no lock-in to a specific system.
- Access to ongoing change management, updates, and adjustments to the latest technology is included.
- No internal AI or automation expertise is needed.
- No system integrations are required.

Customers and Assignments

Zimply has around 200 AI assistants leased to over 50 companies and organizations in various industries. Some examples include:

- Svea Bank - multiple financial processes
- ESS Group - duality control, among others
- Foodora - administrative tasks during evenings/weekends
- Fundler - reporting
- Din Bil - data compilation
- Lindskog Malmströms Advokatbyrå - bankruptcy administration
- Futur Pension - document reading
- Acne Studios - accounts payable
- Dina försäkringar - claims handling, customer service, and more.

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